



THE CUSTOMER

The Police Nationale Congolaise is the national police force in the Democratic Republic of Congo - the third largest country in Africa.

THE CHALLENGE

The first democratic elections since 1970 were held in the Democratic Republic of Congo (DRC) late last year after decades of civil war.

The Police Nationale Congolaise (PNC) was charged with the responsibility of maintaining civil order during this time and required simple, cost-effective yet high quality communications.

Financed by the United Nations Development Program (UNDP), a radio communications tender requirement was published and released into the open market. Tait's authorized dealer Emcom Africa responded to the tender, offering Tait portable and mobile radios.

Customer profile

The Police force of the Democratic Republic of Congo

Applications

- Conventional radio network

Business benefits

- Cost-effective
- Reliable and rugged communications
- Improved safety and security
- Wide coverage area
- High quality communications
- Prompt delivery

Products used

- Tait portable radios
- Tait mobile radios

"After decades of civil war there is no infrastructure to speak of, no spectrum management capability and a dire shortage of skills. One cannot simply deliver tons of radios in the hope that they will be utilized as designed. Emcom are committed to train and support the PNC; we offered a sustainable solution with Tait products."



George Spencer

Emcom Police Nationale Congolaise

Democratic Republic of Congo

THE SOLUTION

The PNC were very impressed by the high audio quality and ruggedness of the terminals and sought consultation from the South Africa Police (SAPS). After positive feedback from the SAPS and extensive field trials in the Congo, the PNC chose Tait products to be used on their existing radio network.

Although tight timeframes for the rollout of these 10,000 radios proved to be a challenge for both Tait and Emcom, the terminals were manufactured, airlifted across the DRC to remote locations and set-up in time for the election process.

THE OUTCOME

The PNC were highly satisfied with the performance of the Tait radios throughout the election process. They commented that the terminals allowed for steady and reliable communications at all times.

Emcom is now in negotiation with the PNC to further expand their Tait radio communications system.

MORE INFORMATION

For news, product specifications, comprehensive technical information and contact details of your nearest Tait service facility, please visit

www.taitradio.com

Tait is your complete supplier of radio communications equipment, with mobile, portable and infrastructure solutions. Tait is renowned for its flexibility, responsiveness and commitment to producing innovative world-class mobile radio communications products.

Specifications are subject to change without notice and shall not form part of any contract. They are issued for guidance purposes only. Please note that not all frequency bands and power outputs are available in all markets. For further information please check with your nearest Tait office or authorized dealer.

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